Terms & Conditions

1. Eligibility

Participation is open to all customers between the ages of 18-65 years of age.

2. Event Details

Date: Tuesday, 17th Nov 2026

Time: 10:00 AM

Venue: Virtual (Zoom)

3. Registration Requirement

All interested participants must complete and submit the official registration form via the designated platform.

Only accurate, complete, and successfully submitted entries will be considered valid.

4. Selection Criteria

Selection will be conducted on a first-come, first-served basis.

Only the first 1000 eligible applicants, based on submission time, will be selected.

Submission timestamps as recorded on the registration platform will serve as the basis for selection.

5. Media & Content Consent

By attending the masterclass, participants agree to be photographed, filmed, or recorded during the event.

Such content may be used by Fidelity Bank for promotional and marketing purposes across digital and offline channels.

6. General

Fidelity Bank information meant for public use

By completing the registration process, applicants confirm that they have read, understood, and agreed to these Terms & Conditions.

7. Exceptions & Disqualification

The organizer reserves the right to disqualify any applicant who:

Submits false, inaccurate, or misleading information

Does not meet eligibility or residency requirements

Attempts to manipulate the registration process

Fails verification checks where required

8. Complaints & Enquiries

For enquiries, clarifications, or complaints, participants may contact the designated event support line or email shared in official communications.

All complaints will be handled in line with applicable consumer protection guidelines.