

# Eservices Application Form

BRANCH: \_\_\_\_\_

## SERVICE REQUESTED

Cards  Instant Banking- \*770#  Online Banking  mVisa  Alerts  Others \_\_\_\_\_

Main Account Number

Link Additional Account

Delink Account

Account Name: \_\_\_\_\_

Date Of Birth:   -   -

BVN

Email Address \_\_\_\_\_ Phone Number

Address \_\_\_\_\_

**Section A: Cards** (Please choose as applicable)

<b>Visa Credit</b> Standard <input type="checkbox"/>	<b>Visa Debit</b> Naira <input type="checkbox"/>	<b>Debit MasterCard</b> Naira <input type="checkbox"/>	<b>Verve</b> Debit <input type="checkbox"/>
Gold <input type="checkbox"/>	Classic <input type="checkbox"/>	USD <input type="checkbox"/>	Prepaid <input type="checkbox"/>
Platinum <input type="checkbox"/>	Gold <input type="checkbox"/>		

\*Charges apply for all cards

Card Number

Name on Card \_\_\_\_\_

### Section B: Alerts

 (Please choose as applicable)

SMS (Charges Apply)  Email

**CHANGE ALERT DETAILS:**

Old Phone Number \_\_\_\_\_

Old Email Address \_\_\_\_\_

### Section C: Online Banking

 (Please choose as applicable)

Activate  Hard Token  Soft Token

Online Banking Username: \_\_\_\_\_

*(Tokens are needed for Online Banking. Please select the type of token you need. Charges apply)*

A token is a security device that helps improve your Online security by providing another level of authentication for your transactions

### Section D: Pin Collection/Reset

Card Issued in Branch? Yes  YES No  NO

Account Linked to Mobile No? Yes  YES No  NO

Username linked to Account? Yes  YES No  NO

PIN Change  PIN Selection

PIN Reset  Password Reset

Exempt Card  Enable 3D Secure

### Section E: Hotlist Request

Card Block  Unblock  \*770# Block  Unblock

ONB Block  Unblock  mVisa Block  Unblock

Reason for hotlist \_\_\_\_\_

I hereby apply for the selected Fidelity Bank e-services for the stated account(s). I confirm that the information disclosed in this form is true and correct. I agree to be bound by the terms and conditions governing the applied e-services.

Signature \_\_\_\_\_ Date/Time \_\_\_\_\_

### For Official Use

Processing Branch \_\_\_\_\_ SOL ID \_\_\_\_\_

Customer Service Officer's Name \_\_\_\_\_ Signature \_\_\_\_\_ Date:   -   -

Approving Officer's Name \_\_\_\_\_ Signature \_\_\_\_\_ Date:   -   -